



Boots and Birmingham Airport are proud to launch our new baby supply ordering service. You can now order all your baby essentials for collection in our departure lounge store, after all security checkpoints.

Please note – we are now unable to accept telephone orders for collection.

Ordering Instructions

- Visit www.boots.com and add any supplies needed into your shopping basket. You can order anything available including milks, foods, nappies and bottles. Please do not order anything sharp, such as safety pins, as these will be confiscated by security and no refund will be given.
- When checking out, please select delivery to store and not delivery to your home address. Delivery is free on orders over £20.
- The system will ask you to search for a store, please type in 'Birmingham Airport' into the search box.
- Three options will appear – please select the first option available. This will ensure your order will be delivered to our airside store.
- Pay for your order by debit card, credit card or PayPal. Your order will be delivered to our airside store **within 3 working days**. You should receive a confirmation e-mail when your order is ready to collect.

If you experience any difficulties in placing your order, please call Boots.com directly on 0845 609 0055.

If you have any queries in relation to an existing order, or require further guidance on our new service, please call us directly on 0121 782 7429. We are unable to take any orders on this number.