

**BIRMINGHAM AIRPORT - AIRPORT CONSULTATIVE COMMITTEE
17 MAY 2018 AT 1.30 PM**

**BIRMINGHAM AIRPORT - AIRPORT CONSULTATIVE COMMITTEE
17 MAY 2018 AT 1.30 PM**

Present: Mrs Rosemary Tyler – Vice-Chairman and Passengers Representative

In attendance from Birmingham Airport:

Simon Richards	-	Acting Managing Director
Kirstin Kane	-	Head of Sustainability
Andy Holding	-	Corporate Responsibility Manager
Abigail Redmond	-	Sustainability Assistant
Rosie Bishop	-	Environment Executive

In attendance from Solihull Metropolitan Borough Council:

Mr L Stevenson	-	Representing the ACC Secretariat
----------------	---	----------------------------------

Balsall Common Village Residents Association	-	Mr D Ellis
Barston Parish Council	-	Mr D Elliott
Berkswell Parish Council	-	Cllr R Lloyd
Birmingham City Council	-	Cllr M Ward
Birmingham City Council	-	Cllr D Donaldson
Bromford and Hodge Hill Housing Liaison Board	-	Mrs E Tarpey
Castle Bromwich Parish Council	-	Cllr J MacDonald
Catherine de Barnes Residents Association	-	Mr D Cuthbert
Chelmsley Wood Town Council	-	Cllr E Tomkins
Consumers Association	-	Mr P Orton
Fordbridge Town Council	-	Cllr L Sorrell
Hampton Society	-	Mr M Blomer
Hampton in Arden Parish Council	-	Cllr D Sandells
Knowle Society	-	Mrs E Baker
Marston Green Residents Association	-	Mr J W Fox
Sandwell Metropolitan Borough Council	-	Cllr T Crumpton
Solihull Metropolitan Borough Council	-	Cllr Mrs A Rolf
Solihull Metropolitan Borough Council	-	Mrs B Hill
Smith's Wood Parish Council	-	Cllr J Wilson

BIRMINGHAM AIRPORT - AIRPORT CONSULTATIVE COMMITTEE
17 MAY 2018 AT 1.30 PM

Warwick District Council - Cllr G Illingworth
Wychwood Club - Mr G A Heaps

Apologies were received on behalf of: -

ACC Chairman - Mr Colin Flack
ABTA - Mrs S Foxall
Balsall Parish Council - Cllr M Tattum
Bickenhill & Marston Green Parish Council - Cllr J Horton
Birmingham Airport - Tom Redfern
Coventry City Council - Cllr Welsh
Kingshurst Parish Council - Cllr M Dawson
North Warwickshire Borough Council - Cllr T Waters
Shard End Communities - Mrs M Ball
Sheldon Residents Association - Mrs M Kennett
Solihull Metropolitan Borough Council - Cllr D Bell
Staffordshire County Council - Cllr M Deaville
Walsall Metropolitan Borough Council - Cllr J Murray

1. WELCOME AND INTRODUCTIONS BY THE VICE-CHAIRMAN

Introductions

The Vice-Chairman welcomed Members of the Committee and representatives from the Airport Company.

The Committee also welcomed Mr Simon Richards, Acting Managing Director, who gave an overview of the current interim management arrangements for the Airport Company.

New colleagues in attendance from the Airport Company included Abigail Redmond and Rosie Bishop.

With the agreement of the Airport Company, Ryan Curtis, an A-Level student from a local 6th Form also attended to observe the meeting in support of his geography course.

David Winstanley

The Vice-Chairman announced that Mr David Winstanley (Chief Operating Officer) had recently left the Airport Company. Members unanimously wished their appreciation to be placed on record for all his support, guidance and advice during the time that he had attended meetings of the ACC.

The Committee particularly recognised the significant contribution that he had made in developing strong working relationships between the Airport Company and the communities represented on the Committee. Some Members also indicated that they wished to write individually to Mr Winstanley and the Airport Company indicated that they would be happy to forward any individual sealed correspondence to him.

BIRMINGHAM AIRPORT - AIRPORT CONSULTATIVE COMMITTEE
17 MAY 2018 AT 1.30 PM

RESOLVED

- (i) That the welcomes and introductions for this meeting be noted;
- (ii) That the Committee place on record their appreciation to Mr David Winstanley and that a letter expressing that appreciation and the Committees best wishes be sent by the Secretary on the Committee's behalf.

2. MINUTES OF THE LAST MEETING & MATTERS ARISING

The Minutes of the meeting of the Airport Consultative Committee, held on 14 February 2018, were submitted.

Discussion Points

Hampton in Arden Parish Council (Cllr D Sandells) – referred to Minute 7, Night Flying Policy review and asked if the NFP had now been approved. The Airport Company (Kirstin Kane) confirmed that it had and the new Policy would take effect in October this year (2018).

RESOLVED

The Minutes of the last meeting be agreed as a correct record.

3. PRE-SUBMITTED QUESTIONS FROM MEMBERS OF THE COMMITTEE & MATTERS ARISING

In accordance with the agreed changes to meeting procedures, Members of the Committee were encouraged to submit questions prior to the meeting. The follow questions had been submitted:

QUESTIONS:

Catherine de Barnes Residents Association submitted the following question(s) detailed in *italic*:

Question 1: *“Section 9 Para relating to HEELMP page 21 - Is the work at this location impacted by the M42 new road being promoted by HE and what response has BAL made to HE?”*

Airport Company response: “No, this work is required under the S106 agreement and is unconnected with the route of the proposed link from the new junction on the M42, which does not impact the site.”

Question 2: *“Section 9 Para relating to HEELMP page 21- Will the Travel Plan be presented to the ACC prior to submission to SMBC? or at all ?”*

Airport Company response: “Travel Plan relates to staff and forms part of the wider Surface access Strategy which will be covered by Rob Eaton later in the Agenda.”

Question 3: *“5.2 Track keeping performance page 31 - With the work going on with Airspace change would it be appropriate to move the target for 2019 to 98% rather than 97%.”*

Airport Company response: “In theory, track-keeping performance will largely become an issue of the past as RNAV should ensure near 100% compliance. However, this is something BAL would be prepared to consider in discussion with the ACC.”

BIRMINGHAM AIRPORT - AIRPORT CONSULTATIVE COMMITTEE
17 MAY 2018 AT 1.30 PM

Question 4: *“Draft Noise Action Plan 2019-2023 Page 40 - Suggest a new action should be included to review feasibility - after trials- to reduce night time noise limit to 81dba. This has been previously agreed.”*

Airport Company response: “Agreed this has been agreed during discussions surrounding the new Night Flying Policy. Invite this to be submitted in response to the consultation and BAL will consider.”

Question 5: *“Page 42 para 1: results from the Strategic Noise Maps (appendix c) why are the maps not shown? There are no noise contour maps in the plan. Page 47 para 1 last sentence 2016 average summer day contours in Appendix c – data only - no contour maps? Page 48 para 1 no contour maps identifying the areas affected 2010/2016. 4.1 Are there any problems that could arise from the END contours not being available for the consultation – they will not have been consulted on?”*

“Para 3 comment also demonstrates that more air movements means increase in affected population.”

“4 - Progress (since last progress) - Page 53.”

Airport Company response: “This section is currently incomplete. There was an issue with the initial noise contours being inaccurate and having to be re-done. BAL will have covered this as part of the Sustainability Report.”

“BAL agrees with the comment but the data shows that a 30% increase in movements has not produced a 30% increase in population affected – that figure is 12%, which illustrates the impact of measures to reduce noise impact and the introduction of quieter aircraft.”

“Refer to Appendix A which lists every action and progress against it.”

Question 6: *“Night Flying Policy page 56/57 - No mention of the agreement to review NTF noise levels to 81dba after trials.”*

Airport Company response: “This section summarises the Night Flying Policy as it now is. BAL agrees that there is a commitment to review night noise levels with a view to reducing to 81dBA, but this is not part of the policy as it is now written. The fact that the commitment to review is not in the Noise Action Plan does not indicate any intention to avoid fulfilling that commitment. Suggest this point is made in consultation response so it can be fully considered.”

Question 7: *“Appendix B item 20 - No start/finish date - currently to open ended - start early 2019 finish ?”*

Airport Company response: “Intention is end of 2019.”

Question 8: *“No mention of commitment to after trials the night time noise level to 81dba as agreed. No mention of commitment to review quota limit of 4000 in next NF Policy review.”*

Airport Company response: “Again, the fact that these commitments to review are not included does not indicate any intention to avoid these commitments. Suggest these points are made in consultation response so they can be fully considered.”

QUESTIONS:

Berkswell Parish Council submitted the following question(s) detailed in *italic*:

BIRMINGHAM AIRPORT - AIRPORT CONSULTATIVE COMMITTEE
17 MAY 2018 AT 1.30 PM

Question 1: *“Item 3 Activities Report - Section 9 re land south of A45 + west of CdB Lane - what is the long term plan for this area? Why is it not being used for agriculture?”*

Airport Company response: “The long term plan is the HEELMP – part of the S106 agreement associated with the runway extension. The area will not be impacted by anything to be proposed in the Master Plan. It is being used for agriculture in as much as it is grazing land. Issue at present is that the tenant is choosing not to graze livestock on the land.”

Question 2: *“Item 3 Activities Report - Section 9 re 2018 Travel Plan. Will the survey enquire the proportion of each individual journey done by car and by public transport? There is a perception that some travellers drive most of the way by car, and then do the final short stage by public transport to avoid the high parking charges. This could skew the reported modal split.”*

Airport Company response: “Travel Plan relates specifically to staff, so these concerns are not an issue in this document. However, recognised that these are wider issues in terms of the Surface Access Strategy so they are relevant. If this is a phenomenon, then the CAA survey into passenger travel modes would pick this up, as it records all modes used by each passenger. If a passenger were to split modes during a single journey, it would be recorded and wouldn’t therefore skew the results.”

Question 3: *“Item 4 Sustainability Report - Draft Noise Action Plan, Section 5.2, Mitigate - Night Flying Policy. Bearing in mind that the Noise Action Plan covers the years 2019 - 2023, would it be possible to include plans to prepare for the next review of the Night Flying Policy which is to be revised from November 2021? In particular, the Night Noise Limit and the Quota Count are to be reviewed. The Airport company has agreed to review the viability of an 81dB Limit by this Autumn, with respect to (a) economic impact (b) perceived community benefits experienced at Manchester Airport which operates a 81 dB limit, and (c) any problems caused by flight profiles aimed at avoiding the noise monitor locations at Manchester Airport. The Quota limit of 4000 hasn't been reviewed for many years and is ineffective, so significant work will be required to develop a limit that is effective in moderating the community noise impacts.”*

Airport Company response: “Again, BAL would stress that it recognises these commitments to review have been made and encourages consultees to make this point in their response, so it can be fully considered.”

RESOLVED

That the responses to the pre-submitted questions be noted.

4. AIRPORT ACTIVITIES REPORT

The Airport Company (Simon Richards) - presented the Airport Activities report for the period January to March 2018. The report set out updates on the following matters:

- Aircraft & Passenger Statistics.
- Aviation Development.
- Marketing.
- Commercial Development.
- Operations.
- Planning, Development & Transportation.

BIRMINGHAM AIRPORT - AIRPORT CONSULTATIVE COMMITTEE
17 MAY 2018 AT 1.30 PM

Discussion Points

Marston Green Residents Association (Mr J Fox) – referred to the covered passenger walkway from the free drop-off area to the terminal that was still under construction. Mr Fox asked if the completed project would offer protection on both sides of the walkway as current construction progress appeared to indicate that the walkway was only covered on one side, still leaving passengers partially exposed to inclement weather. The Airport Company (Andy Holding) undertook to seek the required clarification.

[Post meeting note – “The current project design was for a single-sided covered walkway. However, the design intentionally allows for a second side to be retro-fitted should this become necessary in the future”.]

Catherine de Barnes Residents Association (Mr D Cuthbert) – referred to “ePassport” gates, the automated self-service barriers operated by the UK Border Force and located at the immigration checkpoints in the arrival hall. Mr Cuthbert had witnessed that a proportion of passengers did not know how to use these facilities and urged the Airport Company to review their signage and usage instructions to maximise their use. It was suggested that instructions via a (TV) screen could be shown to queuing passengers. The Airport Company (Simon Richards) welcomed the suggestion and stated that this was something that the Airport Company might well explore to improve the customer experience.

Mr Cuthbert also drew attention to baggage delays from arriving flights and asked if the Airport Company still only had one handling agent. The Airport Company (Simon Richards) confirmed that Swissport was still the sole ground handling agent although Birmingham Airport would aim to use two ground handling agents in the future. Mr Richards also drew attention to future infrastructure improvements for the baggage collection.

Balsall Common Village Residents Association (Mr D Ellis) – stated that the public (and press) perception was that baggage collection and associated performance was the responsibility of Birmingham Airport, when this was not entirely correct. Mr Ellis asked the Airport Company if there was anything that could be done to clarify that misconception.

Fordbridge Town Council (Cllr L Sorrell) – referred to the security search areas and suggested that additional space and seating should be provided to allow passengers to sit on chairs when putting shoes back on, for example, after completing a security search. The Airport Company (Simon Richards) advised the Committee that the Airport Company was already considering additional provision in this area.

Consumers Association (Mr P Orton) – drew the Committee’s attention to the operational and start-up problems that had been experienced by Primera Air. Mr Orton stated that the Consumers Association’s perception was that the initial marketing undertaken by Primera Air was poor and that they had suffered from no immediate brand recognition. Mr Orton sought additional information on load factors and ticket sales for their first few months of operation. The Airport Company (Andy Holding) undertook to seek the required information.

[Post meeting note – “May now booked to 64% Load Factor on BHX-EWR. This jumped by 5% last week. Likely will hit their budgeted target for May. June showed good growth last week – BHX-EWR now at 54% and BHX-YYZ is at 59%. In July BHX-EWR is at 30% and BHX-YYZ is at 40%.”]

Chelmsley Wood Town Council (Cllr E Tomkins) – referred to the Airport Safety Week event that Members of the Committee had been given the opportunity to visit before the meeting. Cllr Tomkins suggested that information from the Airfield Safety Unit could be submitted to the Committee as she perceived that it would be useful for the Committee to be kept informed of current issues and events.

BIRMINGHAM AIRPORT - AIRPORT CONSULTATIVE COMMITTEE
17 MAY 2018 AT 1.30 PM

RESOLVED

That the contents of the Airport Activities Report for the period January to March 2018 be received.

5. SUSTAINABILITY REPORT

The Airport Company (Kirstin Kane) presented the Sustainability Report for the period January to March 2018. As agreed previously, there was no detailed Airport Company presentation on the data graphs which allowed the Committee more time for discussion and questions. The contents of the report, on the following topics, were taken as read:

- Sustainability Update.
- Noise Violations.
- Night Flying Policy.
- Engine Ground Running.
- Air Traffic.
- Aircraft Activity Complaints.
- Air Quality.
- Waste (Recycled).
- Energy.

In presenting the report, the Airport Company (Kirstin Kane) drew the Committee's attention to the four noise violations detailed in the report, all resulting from departing Antonov AN12 and AN26 aircraft. The Committee was advised that those flights would not continue under the new Night Flying Policy constraints.

Discussion Points

Barston Parish Council (Mr D Elliott) – sought clarification of the location for the current noise monitoring equipment. The Airport Company (Kirstin Kane) advised that the locations were Hodge Hill to the north and Eastcote Lane to the south.

Balsall Common Village Residents Association (Mr D Ellis) – stated that aircraft were still overflying Balsall Common and asked for an explanation. The Airport Company (Kirstin Kane) gave an update to the Committee on the progress with the Airspace Change for Runway 15. BAL had received the finalised re-designed northbound turn from its appointed procedure designers in April 2018 ready for submission to the CAA. BAL was now developing a covering report to compliment the designs when submitted to the CAA for their review and approval.

It was anticipated that the ACC (Chairman) would write a covering letter to the CAA to accompany the report which would outline the Committee's previous support for this issue to be reviewed as a matter of priority.

Castle Bromwich Parish Council (Cllr J MacDonald) – referred to a recent complaint regarding an alleged off-track incident for an Emirates flight. The Airport Company (Abigail Redmond) explained that the complaint had been investigated and that the aircraft had been marginally off-track (11ft).

Barston Parish Council (Mr D Elliott) – sought clarification as to how the night-time noise limit of 85dB(A) was set. The process for establishing the violation level limits was explained by the Airport Company (Kirstin Kane). Mr Elliot stated further that a noise level of 75dB(A) was considered damaging to health.

With regard to the Noise Abatement Department Procedures, the trial was currently in progress and a further update would be provided at the August ACC with a separate meeting

BIRMINGHAM AIRPORT - AIRPORT CONSULTATIVE COMMITTEE
17 MAY 2018 AT 1.30 PM

for the Airspace Change Stakeholder Forum being scheduled the discuss the results in more detail. The Committee requested details of the trial participants and it was agreed that this would be provided with the Minutes.

[Post meeting note – “NADP trial participants: Emirates (Airbus A380), Jet2 (Boeing 737-800) and Flybe (jets only – Embraer 185 & 175”.]

RESOLVED

That the contents of the Sustainability Report for the period January to March 2018 be noted.

6. DRAFT NOISE ACTION PLAN

Contained within the Sustainability Report for the period January to March 2018, the Airport Company presented their Draft Noise Action Plan for the period 2019-2023.

This next revision aimed to review performance and progress against the actions set out in the 2013-2018 Plan as well as developing new actions for 2019-2023. In summary, the revised Noise Action Plan contained:

- The progress made against all actions.
- The new strategic noise mapping and results.
- A comparison of the new strategic noise mapping (based on data from 2016) with the noise mapping contained in the previous plan (based on data from 2011).
- New and revised actions. Birmingham Airport had committed to improving and developing the Noise Action Plan by enhancing some actions and also introducing new actions.

Discussion Points

After a lengthy discussion, several members expressed identical concerns that they could not effectively respond to the consultation because the 2016 noise contours were not included. The Airport Company explained that the contours were unavailable because they were currently being revised by the CAA, it having been noticed that when originally presented by the CAA, there was an apparent 10% increase over what was anticipated.

The Airport Company noted that it's preference had been not to go ahead with a consultation at this point, but had been encouraged by DEFRA to publish in accordance with its planned timescales.

Despite that position, and acknowledging the concerns expressed, the Airport Company still urged the Committee to comment on the current progress against actions whilst the 2016 noise contour data was awaited.

RESOLVED

- (i) That the Committee resolve to “receive” the report as written (and based on 2014 data);
- (ii) That the Committee acknowledge the current strategy and actions as outlined in the report (highlighting that clear targets and milestones should also feature);
- (iii) That no further comment be made by the Committee until the 2016 noise contour data is received and considered;
- (iv) That the Airport Company contact DEFRA to expedite the publication of (iii) above;

BIRMINGHAM AIRPORT - AIRPORT CONSULTATIVE COMMITTEE
17 MAY 2018 AT 1.30 PM

- (v) That Members of the ACC be encouraged to attend the Noise Action Plan drop-in sessions planned for 13th and 19th June 2018;
- (vi) That ACC highlight to the Airport Company that the six week consultation period may need to be extended beyond 29th June 2018; and
- (vii) That a further report be considered by ACC once the 2016 noise contour data has been received.

[Post meeting note - In light of members concerns expressed during the meeting, the Airport Company subsequently felt it best to adopt a new timescale to allow adequate time for proper engagement and advised DEFRA accordingly. As at the date when the ACC Minutes were published and despite contacting DEFRA several times, BAL had still not received a firm date for when the noise contours would be available. Once the contours are available, BAL will write to ACC members with a revised timetable that will include the contours, new dates for sessions at the Airport and adequate time for members to consult with their constituencies before feeding back comments.]

7. PASSENGER SERVICES REPORT

The Airport Company (Andy Holding) – presented the Passenger Services Report for the period January to March 2018. The report set out updates on the following:

- Oracle RightNow (CRM System).
- ASQ Passenger Survey Results
- Airline Operational Performance.
- Handling Agent Performance.
- Cleaning Audit Scores.
- Assisted Travel Service (PRM's).
- Security Queue Time Performance.

For this meeting, the report had taken on a new layout and format. The Airport Company advised the Committee that they were also happy to take account of any additional suggestions for further improvements.

The report also highlighted that the overall number of complaints for QTR 1, year to date, had reduced in comparison with last year (**2017-558 2018-460**).

Discussion Points

Consumers Association (Mr P Orton) – referred to Airline Operational Performance for the 1st QTR and highlighted that Wizz Air had only managed to achieve 32% departure on time punctuality for that period. Mr Orton asked if any reason for this was known. The Airport Company (Andy Holding) undertook to investigate this further and provide an update for the Minutes.

[Post meeting note – “It appears that the majority of delays arise from the late arrival of the inbound aircraft and so are not directly related to operations at BHX.]

Mr Orton also referred to his perception of a rising number of laptop thefts from airport passengers. Further information was requested to confirm the likely number of on-site thefts. Again, the Airport Company (Andy Holding) undertook to investigate this further and provide an update for the Minutes.

**BIRMINGHAM AIRPORT - AIRPORT CONSULTATIVE COMMITTEE
17 MAY 2018 AT 1.30 PM**

[Post meeting note – “The following thefts-in-transit data is provided. These are thefts that are reported to the Police on arrival at BHX. Very few outbound crimes are recorded.”

Date	Stolen
13/06/17	Kindle
25/06/17	Jewellery
26/06/17	Jewellery
23/07/17	£1500 + 1000Eu
01/08/17	iPad
08/08/17	Jewellery
13/08/17	Cabin Bag + Contents
14/08/17	£500
13/09/17	Perfume
20/09/17	Electronics (speaker)
22/09/17	Jewellery
28/09/17	Laptop
15/10/17	Sunglasses & Shaving Kit
16/10/17	Jacket
26/11/17	Mobile Phone
14/12/17	Not Stated
01/01/18	Tablets x2 + £300
11/01/18	Not Stated
14/01/18	Cabin Bag + Contents
23/01/18	Phone + Jewellery
05/02/18	£1,090
19/02/18	Jewellery
11/03/18	Camera
29/04/18	Jewellery
20/05/18	Not Stated
22/05/18	£1,000

Warwick District Council (Cllr G Illingworth) – sought clarification over the position of Birmingham Airport in the benchmarking survey results for overall levels of passenger satisfaction. The Airport Company (Andy Holding) clarified that despite the appearance of BHX’s position of the graph contained within the report, Birmingham Airport had finished 13th overall for all UK airports which was considered to be a very good result.

Hampton in Arden Parish Council (Cllr D Sandells) – referred to Security Queue Time Performance and stated that future reports should contain a narrative to give a clearer explanation for this aspect of the report. The Airport Company (Andy Holding) acknowledged from the report that from 15th January onwards, there had been no queue scan available for lanes 1-12 and that had impacted the accuracy of the queue time data. Full data for the next QTR would be made available for the August ACC meeting.

BIRMINGHAM AIRPORT - AIRPORT CONSULTATIVE COMMITTEE
17 MAY 2018 AT 1.30 PM

RESOLVED

That the contents of the Passenger Services Report for the period January to March 2018 be noted.

8. ANNUAL COMPLAINTS REPORT - 2017

The Airport Company (Abigail Redmond) presented the Annual Complaints Report which set out some key data sets for 2017.

The contents of the report, on the following topics, were taken as read:

- Overview of Complaints Management.
- Summary of Trends for 2017.
- Trends in Correspondents, Contacts, Events and Concerns.
- Contribution by Correspondent.
- Types of Concern.

In addition to the report, the Airport Company also presented additional information that detailed and quantified further the types of concerns received.

Discussion Points

Balsall Common Village Residents Association (Mr D Ellis) – drew attention to a recent press article which appeared to quote similar statistical information to that contained in the report. The Airport Company (Andy Holding) undertook to investigate this issue outside of the meeting.

RESOLVED

That the Annual Complaints Report 2017 be received and noted.

9. MASTER PLAN UPDATE - PRESENTATION

The Airport Company (Robert Eaton) – presented an update on the latest developments ahead of the public consultation planned for later in the year (September 2018). The Airport Surface Access Strategy consultation would also run in parallel.

Discussion Points

Balsall Common Village Residents Association (Mr D Ellis) – highlighted the benefits of being able to fly to the west coast of America from Birmingham. Mr Ellis commented that this route should be a wish for the future.

Berkswell Parish Council (Cllr R Lloyd) – highlighted the use of electric vehicles and asked where they featured in future master planning. The Airport Company (Robert Eaton) explained that some electric vehicles were already in operation at BHX – for staff use and airside operations. The future use of autonomous vehicles was also being explored.

Cllr Lloyd also sought an update on current progress with the potential 4-tracking of the West Coast Main Line. The Airport Company (Robert Eaton) outlined the perception that the Midlands element of the scheme had been delayed due to high scheme costs which had affected project timescales.

Hampton in Arden Parish Council (Cllr D Sandells) – commented that passenger baggage provision needed to improve on rail services in order for passengers to be encouraged to use that mode of transport when travelling to and from Birmingham Airport.

BIRMINGHAM AIRPORT - AIRPORT CONSULTATIVE COMMITTEE
17 MAY 2018 AT 1.30 PM

RESOLVED

That the update for the ongoing Master Plan process be noted.

10. GENERAL DATA PROTECTION REGULATION (GDPR)

The Committee was advised of the forthcoming introduction of the EU's General Data Protection Regulation that would apply in the UK from 25 May 2018. The new Regulation had similarities with the existing UK Data Protection Act, but had new and different requirements and significantly more legal liability for those responsible for a breach. The Government had confirmed that the UK's decision to leave the EU would not affect the commencement of GDPR.

It was intended to issue to all Members of the Committee, a Privacy Notice which informed individual Members as to how their personal data was collected and used for ACC purposes. The Notice would be issued week commencing 21 May 2018.

RESOLVED

That the forthcoming introduction of the EU's General Data Protection Regulation be noted.

11. ANY OTHER BUSINESS

No specific or new AOB business was submitted, other than references to discussions that had taken place during the course of the meeting.

RESOLVED

That the contents of the AOB item be noted.

12. DATES OF FUTURE MEETING

The date of the next meeting would be **Thursday 16th August 2018** at 1.30pm, Diamond House, Birmingham Airport. Future meeting dates thereafter will be:

Thursday 15th November 2018

Thursday 14th February 2019

Some Members of the Committee asked why ACC meetings appeared to have changed from Wednesday's to Thursdays as this posed potential difficulties for some members who had placed some reliance on the precedent of Wednesday meetings.

In response, the Airport Company highlighted the logistics of BAL's Executive Board meetings which fell on Wednesday's and the need to have the availability of the Managing Director (or equivalent) to attend ACC and engage with the Committee, hence the change to Thursdays.

The Airport Company (Andy Holding) undertook to keep this under review.

RESOLVED

That the future dates for ACC be received; acknowledging the reasoning for holding future meetings on Thursdays.