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BIRMINGHAM AIRPORT CONSULTATIVE COMMITTEE

To:
The Chairman and Members of the
Birmingham Airport Consultative Committee

Chairman: Mr Colin Flack
Secretary: Mr L Stevenson

Birmingham Airport Consultative
Committee Secretariat

c/o Resources Directorate
Council House, Manor Square
Solihull, West Midlands. B91 3QB
Tel. 0121-704 6000

Tel: 0121 704 6050
Email: lstevens@solihull.gov.uk

Date: 31 July 2018

BIRMINGHAM AIRPORT CONSULTATIVE COMMITTEE Thursday, 16 August 2018

AGENDA

1. **WELCOME, INTRODUCTIONS AND APOLOGIES**
2. **MINUTES OF THE PREVIOUS MEETING AND MATTERS ARISING (Pages 5 - 16)**

To approve the Minutes of the last meeting held on 17 May 2018, and to consider any matters arising.
3. **AIRPORT ACTIVITIES REPORT (Pages 17 - 24)**

To consider the Airport Activities Report for the period April to June 2018.
4. **SUSTAINABILITY REPORT (Pages 25 - 38)**

To consider the Sustainability Report for the period April to June 2018.
5. **CORPORATE SOCIAL RESPONSIBILITY REPORT 2017-2018 (Pages 39 - 56)**

To present the annual Corporate Responsibility Report which sets out some of the work and achievements during 2017/18.
6. **PASSENGER SERVICES REPORT (Pages 57 - 64)**

To consider the Passenger Services Report for the period April to June 2018.

7. **PRE-SUBMITTED QUESTIONS AND MATTERS ARISING**

To receive pre-submitted questions from Members of the Committee and consider any matters arising.

8. **AIRPORT HEALTH FORUM - MINUTES OF THE LAST MEETING (Pages 65 - 68)**

9. **PRESENTATION - THE PASSENGER EXPERIENCE (STUART HASELEY-NEJRUP - HEAD OF CUSTOMER SERVICE)**

10. **PRESENTATION - PROPOSED TERMINAL DEVELOPMENT (NIKKI BAINS - PLANNING MANAGER)**

11. **AIRPORT MASTER PLAN - UPDATE AND NEXT STEPS (VERBAL REPORT)**

12. **ANY OTHER BUSINESS**

13. **DATES FOR FUTURE MEETINGS**

Thursday 15th November 2018

Thursday 14th February 2019