

Agenda Item 2

BIRMINGHAM AIRPORT - AIRPORT CONSULTATIVE COMMITTEE 14 FEBRUARY 2019 AT 1.30 PM

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Present: Mr Colin Flack – Chairman

In attendance from Birmingham Airport:

Nick Barton	- Chief Executive
Kirstin Kane	- Head of Sustainability
Andy Holding	- Corporate Responsibility Manager
Tom Redfern	- Environment Manager
Stuart Haseley- Nejrup	- Head of Customer Experience

In attendance from Solihull Metropolitan Borough Council:

Mr L Stevenson	- Representing the ACC Secretariat
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Balsall Common Village Residents Association	- Mr D Ellis
Balsall Parish Council	- Cllr M Tattum
Barston Parish Council	- Mr D Elliott
Berkswell Parish Council	- Cllr R Lloyd
Bickenhill & Marston Green Parish Council	- Cllr J Horton
Birmingham City Council	- Cllr M Ward
Birmingham City Council	- Cllr S Webb
Castle Bromwich Parish Council	- Cllr J MacDonald
Catherine de Barnes Residents Association	- Mr D Cuthbert
Chelmsley Wood Town Council	- Cllr E Tomkins
Consumers Association	- Mr P Orton
Coventry City Council	- Cllr C Miks (sub)
Fordbridge Town Council	- Cllr L Sorrell
Hampton Society	- Mr M Blomer
Hampton in Arden Parish Council	- Cllr D Sandells
Kingshurst Parish Council	- Cllr M Dawson
Marston Green Residents Association	- Mr J W Fox
Sheldon Residents Association	- Mrs M Kennett
Solihull Metropolitan Borough Council	- Cllr Mrs A Rolf

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Solihull Metropolitan Borough Council	- Mrs B Hill
Smith's Wood Parish Council	- Cllr J Wilson
Vice-Chairman and Passengers Representative	- Mrs R Tyler
Walsall Metropolitan Borough Council	- Cllr J Murray
Warwick District Council	- Cllr G Illingworth
Wolverhampton City Council	- Cllr C Hibbert

Apologies were received on behalf of: -

ABTA	- Mrs S Foxall
Birmingham City Council	- Cllr D Donaldson
Coventry City Council	- Cllr J McNicholas
Greater Birmingham & Solihull LEP	- Mr M Lyons
Knowle Society	- Mrs E Baker
Sandwell Metropolitan Borough Council	- Cllr T Crumpton
Shard End Communities	- Mrs M Ball
Solihull Metropolitan Borough Council	- Cllr D Bell
Staffordshire County Council	- Cllr M Deaville
Wychwood Club	- Mr G A Heaps

1. WELCOME AND INTRODUCTIONS BY THE CHAIRMAN

The Chairman welcomed all Members of the Committee and representatives from the Airport Company. Each Member introduced themselves to the meeting..

The Committee also welcomed Mr Nick Barton, the Airport Company's new Chief Executive who had commenced his new post on 7th January 2019. Mr Barton gave a summary of his previous roles and the Committee had the opportunity to ask questions regarding his new role at the Airport.

Finally, the Chairman drew the Committee's attention to the fact that Cllr T Crumpton, representing Sandwell MBC, would be retiring from the Committee at the end of the municipal year. In his absence, the Committee recorded their appreciation to Cllr Crumpton for his service on the Committee and wished him well for the future.

RESOLVED

That the welcomes and introductions for this meeting be noted.

2. ANNUAL APPOINTMENT OF COMMUNITY TRUST FUND MEMBERS

Following the omission of this item from the last meeting (AGM), the Committee was invited to nominate from its membership, appointees to the Community Trust Fund for the remainder of 2018/19.

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RESOLVED

That the following Members be appointed to the Community Trust Fund for the remainder of 2018/19:

- Mr P Orton - Consumers Association
- Mr D Cuthbert - Catherine de Barnes Residents Association
- Mrs M Kennett – Sheldon Residents Association

3. MINUTES OF THE LAST MEETING & MATTERS ARISING

The Minutes of the meetings of the Airport Consultative Committee, held on 5th and 15th November 2018, were submitted. There were no matter arising.

RESOLVED

The Minutes of the last meetings be agreed as a correct record.

4. PRE-SUBMITTED QUESTIONS FROM MEMBERS OF THE COMMITTEE & MATTERS ARISING

In accordance with the agreed changes to meeting procedures, Members of the Committee were encouraged to submit questions prior to the meeting. The follow questions had been submitted:

QUESTIONS:

Castle Bromwich Parish Council submitted the following question(s):

Question 1: Has BAL taken into account the extra millions of passengers using the airport, when you forecast the growth and number of aircraft flying from Runway 33 in the flightpath change consultation OR is this based on EXPECTED growth if the airport was not going to expand?

Airport Company response: The passenger forecasts included in the Draft Master Plan assume that the R33 Airspace Change is approved and the noise modelling reflects this. However, the changes to the flightpaths are unlikely to be required to enable growth to 18 million passengers – in short the two aren't linked.

Question 2: Can residents of Castle Bromwich expect flights to be departing earlier in the morning?

Airport Company response: The Airport is a 24 hour operation and flights are free to depart at any time, subject to the restrictions of the Night Flying Policy. The recently-adopted Night Flying Review agreed that no more departures could take place between 23:00 and 05:00 than is currently the case (877 annually). Airlines do not typically schedule departures before 06:00 and while there is scope for departures to be scheduled in the hour between 05:00 and 06:00, it is not anticipated that large numbers of airlines will do so.

Question 3: Will there be an increase in flights after the current NATS restriction on airport capacity (using the minimum departure intervals) end, because of insufficient airspace capacity to the south.

Airport Company response: No. The removal of Minimum Departure Intervals may result in shorter intervals between departures during those periods when they are currently in force, but their removal will not, in itself, result in an overall increase in flights.

Discussion Points

Hampton in Arden Parish Council (Cllr D Sandells) – highlighted the subject of noise verses predicted ATM's insofar as the lower and upper limits of noise modelling. Cllr Sandells

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considered that a range of noise and a range of growth forecasts should have been considered (and that more work needed to be done towards a "high growth" scenario). The Airport Company (Kirstin Kane) acknowledged this, adding that the passenger forecast for the Master Plan period up to 2033 was 137k flights per year and this assumption had been used in the noise modelling. The Environmental Impact Assessment had also been based on a balanced growth scenario.

RESOLVED

That the responses to the pre-submitted questions be noted.

5. AIRPORT ACTIVITIES REPORT

The Airport Company presented the Airport Activities report for the period October to December 2018. The report set out updates on the following matters:

- Aircraft & Passenger Statistics.
- Aviation Development.
- Marketing.
- Commercial Development.
- Planning, Development & Transportation.

Discussion Points

There were no discussion points arising from the report on this occasion.

RESOLVED

That the contents of the Airport Activities Report for the period October to December 2018, be received.

6. SUSTAINABILITY REPORT

The Airport Company (Tom Redfern) presented the Sustainability Report for the period October to December 2018. The report set out updates on the following matters:

- Sustainability Update.
- Noise Violations.
- Night Flying Policy.
- Engine Ground Running.
- Air Traffic.
- Aircraft Activity Complaints.
- Air Quality.
- Waste (Recycled).
- Energy.

In presenting the report, the Airport Company (Tom Redfern) drew the Committee's attention to the fact that by 22 February 2019, a decision was expected from the Civil Aviation Authority regarding the redesigned northbound turn for aircraft departing from Runway 15.

[Post meeting note - Stakeholder Communication Extract – "on Friday 22nd February Birmingham Airport received notification from the Civil Aviation Authority (CAA) that the redesigned northbound turn for aircraft departing from runway 15 has been approved. The CAA has advised that Birmingham Airport will receive a formal decision letter within the next two weeks which will be

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published on the CAA website and we will of course notify all stakeholders when this happens.

In the meantime Birmingham Airport has submitted the new procedure into the required regulatory cycle for them to be promulgated to airlines and loaded into aircraft Flight Management Systems. The new procedure will not be available for aircraft to fly until the effective date on 23rd May 2019. On this same date the current northbound turn will be removed and will no longer be available for aircraft operations.”]

Separately, the Airport Company (Tom Redfern) drew the Committee’s attention to the fact that the Noise Action Plan, which had been submitted to DEFRA in September 2018 for review, had now been adopted by ministers.

In regards to the Airport Heath Forum, the Airport Company (Andy Holding) drew the Committee’s attention to the latest update for that Forum together with the intended business for its next meeting; being the health implications of the Government’s forthcoming Aviation Strategy’.

Discussion Points

Balsall Common Village Residents Association (Mr D Ellis) – highlighted the reported noise violation that had occurred on 30 November 2018 (Flight no. VKA143 – AN26 aircraft). The report indicated that the fine for that particular violation had not been paid. After further clarification, the Airport Company was able to confirm that it had.

Catherine de Barnes Residents Association (Mr D Cuthbert) – highlighted previous discussions regarding night flying and felt that there had been a missed opportunity to get the Quota Count reduced. The Airport Company (Kirstin Kane) responded that this could be looked at during the next review.

Warwick District Council (Cllr G Illingworth) – observed from the report that full power engine ground runs had reduced during 2018, and asked if there was any known reason for this. The Airport Company (Tom Redfern) highlighted the demise of Monarch (Aircraft Engineering) being the reason for those reductions.

Balsall Common Village Residents Association (Mr D Ellis) – following on from Cllr Illingworth’s question, Mr Ellis asked about the current situation of the Monarch hanger. The Airport Company (Tom Redfern) reported that the asset was currently for sale via the appointed administrators.

RESOLVED

That the contents of the Sustainability Report for the period October to December 2018, be noted.

7. PASSENGER SERVICES REPORT

The Airport Company (Andy Holding and Stuart Haseley-Nejrup) – presented the Passenger Services Report for the period October to December 2018. The report set out updates on the following matters:

- Oracle RightNow (CRM System).
- ASQ Passenger Survey Results 2018.
- Airport Operational Performance 2018 – 12 Month Comparison.

Discussion Points

Warwick District Council (Cllr G Illingworth) – highlighted, in general, performance targets seeking 100% compliance. He acknowledged the ambitiousness of 100% compliance but

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pointed out to the Committee that it was not always necessary to have targets that high and still achieve excellence. By way of example, he highlighted the Inbound Baggage Performance within the report which detailed a number of areas where “red” data (under-performance) had been recorded. Cllr Illingworth was of the view that the Airport Company was making it very difficult for themselves by having such high performance targets and potentially making it impossible for staff to achieve them. The Airport Company (Stuart Haseley-Nejrup) acknowledged this.

Consumers Association (Mr P Orton) – drew the Committee’s attention to On-Time Departure Performance and, from his own experience, cited regular delays. Mr Orton acknowledged that, in the main, delays were beyond the direct control of the Airport Company and the responsibility lay with the airlines themselves and/or the baggage handling agents. The Airport Company (Stuart Haseley-Nejrup) gave the Committee a further overview of that element of the report to put some of the collected data into context, highlighting that Slot 1 departures were critical to subsequent performance in the departure slots that followed.

Additionally, Mr Orton highlighted that an airlines rules for baggage had an impact on departure performance too, particularly the implementation of new allowances which sometimes caused slower baggage check-ins due to the increased number of passenger queries that needed to be resolved. Mr Orton also emphasised the importance of accurate and timely passenger information, for delayed and cancelled flights, citing a recent issue which had affected Turkish Airlines.

Wolverhampton City Council (Cllr C Hibbert) – stated that it was an airlines responsibility to communicate information to passengers regarding baggage allowances, well in advance, to avoid that reason for delay.

Marston Green Residents Association (Mr J Fox) – highlighted that the signage to the Terminal Building, for pedestrians, from the drop-off car park and the car hire car park were both still poor in his view. The Airport Company (Stuart Haseley-Nejrup) acknowledged that the Airport Company was currently considering and reviewing this.

Balsall Common Village Residents Association (Mr D Ellis) – added, from personal experience, that the check-in desks for some airlines once inside the Terminal Building were not always immediately obvious. Mr Ellis cited TUI as his own example. The Airport Company (Stuart Haseley-Nejrup) advised that future “Zones” would help passengers identify the locations of the individual airlines.

RESOLVED

That the contents of the Passenger Services Report for the period
October to December 2018 be noted.

8. ENVIRONMENTAL POLICY

A copy of the recently redeveloped Environmental Policy was presented to the Committee for information.

RESOLVED

That the Environmental Policy be received.

9. BARSTON PORTABLE NOISE MONITOR STUDY

The Airport Company (Tom Redfern) delivered a PowerPoint presentation on the above to update the Committee.

Discussion Points

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Catherine de Barnes Residents Association (Mr D Cuthbert) – noted the contents of the presentation and sought clarification of the location of the portable noise monitors during the trial. The Airport Company (Tom Redfern) detailed locations within Eastcote and Barston. In terms of the technical operation of the monitors, Mr Redfern also advised that the equipment did not register noise below 60 dB(A) which was the threshold for general background noise.

Hampton in Arden Parish Council (Cllr D Sandells) – highlighted that the study outcomes given in the presentation had been reported in “percentages” and this did not indicate the actual number of ATM’s. Cllr Sandells stated that, ideally, the study should be capturing and reporting this. By way of example, the study should examine the top 10% single maximum noise events to see if there was an obvious theme. The Airport Company (Tom Redfern) confirmed that such data was within the full report.

Berkswell Parish Council (Cllr R Lloyd) – highlighted that noise “tones” could be equally as disturbing to households as noise “levels”. The Airport Company (Kirstin Kane) acknowledged that sound tones generated from some aircraft might cause annoyance.

RESOLVED

That the contents of the presentation and update be noted.

10. PORTABLE NOISE MONITOR DEPLOYMENT POLICY 2018

A copy of the Portable Noise Monitor Deployment Policy was included within the agenda for information.

RESOLVED

That the Portable Noise Monitor Deployment Policy be received.

11. NOISE ABATEMENT DEPARTURE PROCEDURES & NIGHT NOISE VIOLATION LIMIT

The Airport Company (Tom Redfern) delivered a PowerPoint presentation on the above to update the Committee.

Discussion Points

Balsall Common Village Residents Association (Mr D Ellis) – questioned the value of departure procedures without the ability of enforcement.

Hampton in Arden Parish Council (Cllr D Sandells) – highlighted from the presentation the noise level of 1.2 dB(A) at Noise Monitor 2 and questioned whether or not this was an average noise level. The Airport Company (Tom Redfern) confirmed that this was the case.

Berkswell Parish Council (Cllr R Lloyd) – highlighted the impact analysis within the presentation and referenced the fact that aircraft types, such as the MD87, were not operating from BHX anyway.

Catherine de Barnes Residents Association (Mr D Cuthbert) – welcomed the presentation, stating that the results for Runway 15 were encouraging. Mr Cuthbert also supported the trial for Runway 33 being redone, to obtain the datasets missing from the current results.

Hampton in Arden Parish Council (Cllr D Sandells) – stated that the Airport Company should continue to seek ways to incentivise airlines to fly the reported profiles. The Airport Company (Kirstin Kane) advised the Committee that this was reliant on the working relationships with the airlines themselves.

Balsall Common Village Residents Association (Mr D Ellis) – asked if there were any differences in aircraft fuel use between NADP1 and NADP2. The Airport Company (Tom Redfern) advised that this information was not known at this stage.

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RESOLVED

That the update on the NADP results and the Night Noise Violation Limit be noted.

12. AVIATION 2050 – GOVERNMENT CONSULTATION – THE FUTURE OF UK AVIATION

The Airport Company (Kirstin Kane) delivered a PowerPoint presentation on the above to update the Committee.

Discussion Points

The Chairman – advised the Committee that due to the size of the Aviation Strategy Consultation, individual Airport Company's would struggle to respond in his view. The Chairman also reminded the Committee of the work currently being undertaken by eight of the UKACC's Chairman which included himself. In terms of any outcomes from the work of that group, the Chairman undertook to share any information as appropriate. Its next meeting was scheduled to take place Monday 18th February 2019.

The Airport Company (Kirstin Kane) – suggested that it might be beneficial for the Committee to establish a small Working Group to consider the consultation and respond by the April 2019 deadline. The Committee's attention was drawn to Section 4 – "Support regional growth and connectivity" and Section 5 – "Enhance the passenger experience", both of which were most relevant to Birmingham Airport and clearly a considered response was important.

Membership was suggested as follows:

- The Chairman – Colin Flack
- Vice-Chairman and Passengers Representative - Mrs R Tyler
- Catherine de Barnes Residents Association - Mr D Cuthbert
- Hampton in Arden Parish Council - Cllr D Sandells
- Balsall Parish Council - Cllr M Tattum

It was acknowledged that some of the above Member's input would be limited in the coming weeks given their individual involvement in local community matters.

RESOLVED

- (i) That a small Working Group be established to consider Aviation 2050 – Government Consultation – The Future of UK Aviation. The Membership of that Working Group be agreed as set out in the preamble above;
- (ii) That, once available, a draft response be shared with the Committee; and
- (iii) That, the Working Group be authorised to submit a response to the Consultation on behalf of the Committee in order to meet the April 2019 deadline.

[Post meeting note (added April 2019) – The Consultation deadline has since been extended until 20 June 2019 and a draft response can now be considered by the ACC at their meeting on 16 May 2019.]

13. ANY OTHER BUSINESS

Balsall Common Village Residents Association (Mr D Ellis) – drew the Committee's attention to the Slightly Steeper Approach Trials at Heathrow Airport. (The international standard approach angle was 3 degrees and variation from that was only usually permitted to avoid

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obstacles and not for environmental reasons. A slightly steeper approach was one that was greater than 3 degrees up to 3.49 degrees). Heathrow's slightly steeper approach trial made available a 3.2 degree approach in an attempt to bring about quieter operating procedures.

Mr Ellis also sought clarification as to the width of the ILS beacon over Balsall Common because of perceived differences on approach to Runway 33. The Airport Company (Tom Redfern) undertook to provide this.

RESOLVED

That the contents of the AOB item be noted.

14. DATES OF FUTURE MEETING

The dates for future meetings had now been arranged as follows:

Thursday 16th May 2019

Thursday 15th August 2019

Thursday 14th November 2019

Thursday 13th February 2020

All meetings would take place at the usual venue: 2nd floor, Diamond House, Birmingham Airport B26 3QJ and were all scheduled to start at 13:30hrs.

RESOLVED

That the future dates for ACC be noted.

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